



# Hilton Huanying Fact Sheet

## HILTON OFFERS GLOBAL PROGRAM FOR CHINESE TRAVELERS

With outbound tourism from China growing exponentially, Hilton offers Hilton Huanying a tailored experience for Chinese travelers. Hilton Huanying takes its name from the Chinese word for “welcome,” and extends authentic experiences with amenities, service standards and dedicated Hilton team member training. The program debuted in August 2011 with 30 participating properties in 13 countries. Currently there are nearly 150 participating properties in 39 countries popular among Chinese travelers, including cities such as Tokyo, Seoul, London, Paris, New York and San Francisco.

Hilton conducted comprehensive research to determine preferences and needs of contemporary travelers of Chinese origin throughout the world. The program is backed by Hilton’s extensive field research and more than two decades of hospitality leadership in China. Chinese travelers will find familiar comforts in three key touchpoints of the on-property experience: arrival, guest room and breakfast at Hilton. Initially launched by Hilton Hotels & Resorts, this program is now delivered by select Waldorf Astoria Hotels & Resorts, Conrad Hotels & Resorts and DoubleTree by Hilton properties worldwide.



### HILTON HUANYING ELEMENTS

#### ARRIVAL EXPERIENCE

- Huanying Greeting: a welcome note in Simplified Chinese
- Many properties offer Mandarin interpretation service and fluent team member(s)



#### GUEST ROOM EXPERIENCE

- Free Wi-Fi\*
- Tea kettles
- Chinese tea
- Slippers
- Dedicated Mandarin-speaking television channel
- Luxury hotels have additional items:
  - o Two bottles of water
  - o Power adapter
  - o Dental kit

### CONTACT

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#### BREAKFAST EXPERIENCE

- Breakfast menu at Hilton includes:
- Chinese menu
  - Two varieties of congee with condiments
  - Fried rice or fried noodles
  - Dim sum selection
  - Fried dough fritters (crullers)
  - Hard boiled eggs
  - Chinese tea
  - Soy milk
  - Service items include:
    - o Chopsticks
    - o Chinese spoons
    - o Soy sauce dishes

\*When booking is made directly as a Hilton Honors member.



## **PARTICIPATING PROPERTIES (AS OF APRIL 2018):**

### **AUSTRALASIA**

Hilton Brisbane  
Hilton Cairns  
Hilton Fiji Beach Resort & Spa  
Hilton Melbourne South Wharf  
Hilton Queenstown Resort & Spa  
Hilton Surfers Paradise  
Hilton Surfers Paradise Residences  
Hilton Sydney  
Parmelia Hilton Perth

### **ASIA**

Conrad Bali  
Conrad Bangkok  
Conrad Bangkok Residences  
Conrad Centennial Singapore  
Conrad Hong Kong  
Conrad Koh Samui  
Conrad Koh Samui Residences  
Conrad Maldives Rangali Island  
Conrad Manila  
Conrad Seoul  
Conrad Tokyo  
DoubleTree by Hilton Hotel Sukhumvit Bangkok  
DoubleTree by Hilton Johor Bahru  
DoubleTree by Hilton Kuala Lumpur  
DoubleTree by Hilton Melbourne - Flinders Street  
DoubleTree by Hilton Naha, Japan  
Hilton Bali  
Hilton Busan  
Hilton Colombo  
Hilton Colombo Residencies  
Hilton Fukuoka Sea Hawk  
Hilton Hua Hin Resort & Spa  
Hilton Grand Seoul  
Hilton Guam Resort and Spa  
Hilton Hanoi Opera  
Hilton Kuala Lumpur  
Hilton Nagoya  
Hilton Niseko Village  
Hilton Odawara Resort & Spa  
Hilton Okinawa Chatan Resort  
Hilton Osaka

Hilton Pattaya  
Hilton Petaling Jaya  
Hilton Phuket Arcadia Resort & Spa  
Hilton Singapore  
Hilton Sukhumvit Bangkok  
Hilton Tokyo  
Hilton Tokyo Bay  
Hilton Tokyo Narita Airport  
Hilton Tokyo Odaiba  
Millennium Hilton Bangkok  
Millennium Seoul Hilton

### **EUROPE**

Conrad Algarve Palacio Da Quinta  
Conrad Istanbul  
DoubleTree by Hilton Amsterdam Central Station  
DoubleTree by Hilton Cambridge  
DoubleTree by Hilton Hotel Izmir - Alsancak  
DoubleTree by Hilton London - Hyde Park  
DoubleTree by Hilton Minsk  
DoubleTree by Hilton Moscow - Marina  
DoubleTree by Hilton Tower of London  
DoubleTree by Hilton Westminster  
DoubleTree by Hilton Hotel London - Docklands Riverside  
DoubleTree by Hilton London - Victoria  
DoubleTree by Hilton London - West End  
Hilton Amsterdam  
Hilton Budapest  
Hilton Cambridge City Center  
Hilton Cologne  
Hilton Dublin  
Hilton Dusseldorf  
Hilton Florence Metropole  
Hilton Frankfurt  
Hilton Helsinki Strand  
Hilton Istanbul Bosphorus  
Hilton Istanbul Bomonti  
Hilton Izmir  
Hilton London Bankside  
Hilton London Kensington  
Hilton London Angel Islington  
Hilton London Heathrow Airport Terminal 5  
Hilton London Metropole

**Hilton**



Hilton London Paddington  
Hilton Milan  
Hilton Munich Park  
Hilton Molino Stucky Venice  
Hilton Olympia  
Hilton Paris La Defense  
Hilton Rotterdam  
Hilton Vienna  
Hilton Warsaw Hotel & Convention Centre  
London Hilton on Park Lane  
Waldorf Astoria Edinburgh  
The Waldorf Hilton, London

### MIDDLE EAST AND AFRICA

Conrad Cairo  
Conrad Dubai  
DoubleTree by Hilton Hotel & Residences Dubai - Al Barsha  
DoubleTree Ras Al Kahimah Marjan Island  
DoubleTree Resort & Spa by Hilton Hotel Seychelles - Allamanda  
Hilton Abu Dhabi  
Hilton Addis Ababa  
Hilton Al Ain  
Hilton Capital Grand Abu Dhabi  
Hilton Dubai Jumeirah Resort  
Hilton Mauritius Resort & Spa  
Hilton Sandton  
Hilton Seychelles Labriz Resort & Spa  
Hilton Seychelles Northolme Resort & Spa  
Hilton Sharjah  
Hilton Tel Aviv  
Waldorf Astoria Dubai Jumeirah

### AMERICAS

Capital Hilton  
Conrad New York  
DoubleTree by Hilton Alana - Waikiki Beach

DoubleTree by Hilton Berkeley Marina  
DoubleTree by Hilton Los Angeles Downtown  
DoubleTree by Hilton Hotel Los Angeles - Westside  
DoubleTree Suites by Hilton New York City - Times Square  
DoubleTree by Hilton Orlando - Lake Buena Vista  
DoubleTree by Hilton San Francisco Airport  
Doubletree by Hilton Toronto Downtown  
Grand Wailea, A Waldorf Astoria Resort  
Hilton Anaheim  
Hilton Checkers Los Angeles  
Hilton Chicago  
Hilton Chicago O'Hare Airport  
Hilton Colon Quito  
Hilton Fort Lauderdale Beach Resort  
Hilton Hawaiian Village® Waikiki Beach Resort & Spa  
Hilton Los Angeles Airport  
Hilton Los Angeles/San Gabriel  
Hilton Los Angeles/Universal City  
Hilton San Diego Bayfront  
Hilton San Francisco Airport Bayfront  
Hilton San Francisco Financial District  
Hilton San Francisco Union Square  
Hilton Santa Clara  
Hilton Times Square  
Hilton Vancouver Airport  
Hilton Vancouver Metrotown  
Hilton Waikiki Beach  
Hilton Waikoloa Village®  
Millennium Hilton New York Downtown  
New York Hilton Midtown  
The Palmer House®, A Hilton Hotel  
Parc 55 San Francisco - a Hilton Hotel  
The Towers of the Waldorf Astoria New York  
Waldorf Astoria Orlando  
Washington Hilton

For more  
information:

[news.hilton.com/huanying](https://news.hilton.com/huanying)

