



Hilton Huanying Fact Sheet

HILTON OFFERS GLOBAL PROGRAM FOR CHINESE TRAVELERS

With outbound tourism from China growing exponentially, Hilton offers Hilton Huanying a tailored experience for Chinese travelers. Hilton Huanying takes its name from the Chinese word for “welcome,” and extends authentic experiences with amenities, service standards and dedicated Hilton team member training. The program debuted in August 2011 with 30 participating properties in 13 countries. Currently there are nearly 150 participating properties in 39 countries popular among Chinese travelers, including cities such as Tokyo, Seoul, London, Paris, New York and San Francisco.

Hilton conducted comprehensive research to determine preferences and needs of contemporary travelers of Chinese origin throughout the world. The program is backed by Hilton’s extensive field research and more than two decades of hospitality leadership in China. Chinese travelers will find familiar comforts in three key touchpoints of the on-property experience: arrival, guest room and breakfast at Hilton. Initially launched by Hilton Hotels & Resorts, this program is now delivered by select Waldorf Astoria Hotels & Resorts, Conrad Hotels & Resorts and DoubleTree by Hilton properties worldwide.



HILTON HUANYING ELEMENTS

ARRIVAL EXPERIENCE

- Huanying Greeting: a welcome note in Simplified Chinese
- Many properties offer Mandarin interpretation service and fluent team member(s)



GUEST ROOM EXPERIENCE

- Free Wi-Fi*
- Tea kettles
- Chinese tea
- Slippers
- Dedicated Mandarin-speaking television channel
- Luxury hotels have additional items:
 - o Two bottles of water
 - o Power adapter
 - o Dental kit

CONTACT

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BREAKFAST EXPERIENCE

- Breakfast menu at Hilton includes:
- Chinese menu
 - Two varieties of congee with condiments
 - Fried rice or fried noodles
 - Dim sum selection
 - Fried dough fritters (crullers)
 - Hard boiled eggs
 - Chinese tea
 - Soy milk
 - Service items include:
 - o Chopsticks
 - o Chinese spoons
 - o Soy sauce dishes

*When booking is made directly as a Hilton Honors member.



PARTICIPATING PROPERTIES (AS OF MARCH 2019):

AUSTRALASIA

Hilton Brisbane
Hilton Cairns
Hilton Fiji Beach Resort & Spa
Hilton Melbourne South Wharf
Hilton Queenstown Resort & Spa
Hilton Surfers Paradise
Hilton Surfers Paradise Residences
Hilton Sydney
Parmelia Hilton Perth

ASIA

Conrad Bali
Conrad Bangkok
Conrad Bangkok Residences
Conrad Centennial Singapore
Conrad Hong Kong
Conrad Koh Samui
Conrad Koh Samui Residences
Conrad Maldives Rangali Island
Conrad Manila
Conrad Seoul
Conrad Tokyo
DoubleTree by Hilton Hotel Sukhumvit Bangkok
DoubleTree by Hilton Johor Bahru
DoubleTree by Hilton Kuala Lumpur
DoubleTree by Hilton Melbourne - Flinders Street
DoubleTree by Hilton Naha, Japan
Hilton Bali
Hilton Busan
Hilton Colombo
Hilton Colombo Residencies
Hilton Fukuoka Sea Hawk
Hilton Hua Hin Resort & Spa
Hilton Grand Seoul
Hilton Guam Resort and Spa
Hilton Hanoi Opera
Hilton Kuala Lumpur
Hilton Nagoya
Hilton Niseko Village
Hilton Odawara Resort & Spa
Hilton Okinawa Chatan Resort
Hilton Osaka

Hilton Pattaya
Hilton Petaling Jaya
Hilton Phuket Arcadia Resort & Spa
Hilton Singapore
Hilton Sukhumvit Bangkok
Hilton Tokyo
Hilton Tokyo Bay
Hilton Tokyo Narita Airport
Hilton Tokyo Odaiba
Millennium Hilton Bangkok
Millennium Seoul Hilton

EUROPE

Conrad Algarve Palacio Da Quinta
Conrad Istanbul
DoubleTree by Hilton Amsterdam Central Station
DoubleTree by Hilton Cambridge
DoubleTree by Hilton Hotel Izmir - Alsancak
DoubleTree by Hilton London - Hyde Park
DoubleTree by Hilton Manchester Piccadilly
DoubleTree by Hilton Minsk
DoubleTree by Hilton Moscow - Marina
DoubleTree by Hilton Tower of London
DoubleTree by Hilton Westminster
DoubleTree by Hilton Hotel London - Docklands Riverside
DoubleTree by Hilton London - Victoria
DoubleTree by Hilton London - West End
Hilton Amsterdam
Hilton Budapest
Hilton Cambridge City Center
Hilton Cologne
Hilton Dublin
Hilton Dusseldorf
Hilton Florence Metropole
Hilton Frankfurt
Hilton Helsinki Strand
Hilton Istanbul Bosphorus
Hilton Istanbul Bomonti
Hilton Izmir
Hilton London Bankside
Hilton London Kensington
Hilton London Angel Islington
Hilton London Heathrow Airport Terminal 5



Hilton London Metropole
Hilton London Paddington
Hilton Milan
Hilton Munich Park
Hilton Molino Stucky Venice
Hilton Olympia
Hilton Paris La Defense
Hilton Rotterdam
Hilton Vienna
Hilton Warsaw Hotel & Convention Centre
London Hilton on Park Lane
Waldorf Astoria Edinburgh
The Waldorf Hilton, London

MIDDLE EAST AND AFRICA

Conrad Cairo
Conrad Dubai
DoubleTree by Hilton Hotel & Residences Dubai - Al Barsha
DoubleTree Ras Al Kahimah Marjan Island
DoubleTree Resort & Spa by Hilton Hotel Seychelles - Allamanda
Hilton Abu Dhabi
Hilton Addis Ababa
Hilton Al Ain
Hilton Capital Grand Abu Dhabi
Hilton Dubai Jumeirah Resort
Hilton Mauritius Resort & Spa
Hilton Sandton
Hilton Seychelles Labriz Resort & Spa
Hilton Seychelles Northolme Resort & Spa
Hilton Sharjah
Hilton Tel Aviv
Waldorf Astoria Dubai Jumeirah

AMERICAS

Capital Hilton
Conrad New York

DoubleTree by Hilton Alana - Waikiki Beach
DoubleTree by Hilton Berkeley Marina
DoubleTree by Hilton Los Angeles Downtown
DoubleTree by Hilton Hotel Los Angeles - Westside
DoubleTree Suites by Hilton New York City - Times Square
DoubleTree by Hilton Orlando - Lake Buena Vista
DoubleTree by Hilton San Francisco Airport
Doubletree by Hilton Toronto Downtown
Grand Wailea, A Waldorf Astoria Resort
Hilton Anaheim
Hilton Checkers Los Angeles
Hilton Chicago
Hilton Chicago O'Hare Airport
Hilton Colon Quito
Hilton Fort Lauderdale Beach Resort
Hilton Hawaiian Village® Waikiki Beach Resort & Spa
Hilton Los Angeles Airport
Hilton Los Angeles/San Gabriel
Hilton Los Angeles/Universal City
Hilton San Diego Bayfront
Hilton San Francisco Airport Bayfront
Hilton San Francisco Financial District
Hilton San Francisco Union Square
Hilton Santa Clara
Hilton Times Square
Hilton Vancouver Airport
Hilton Vancouver Metrotown
Hilton Waikiki Beach
Hilton Waikoloa Village®
Millennium Hilton New York Downtown
New York Hilton Midtown
The Palmer House®, A Hilton Hotel
Parc 55 San Francisco - a Hilton Hotel
The Towers of the Waldorf Astoria New York
Waldorf Astoria Orlando
Washington Hilton

For more
information:

news.hilton.com/huanying

