With outbound tourism from China growing exponentially, Hilton offers Hilton Huanying a tailored experience for Chinese travelers. Hilton Huanying takes its name from the Chinese word for “welcome,” and extends authentic experiences with amenities, service standards and dedicated Hilton team member training. The program debuted in August 2011 with 30 participating properties in 13 countries. Currently there are nearly 150 participating properties in 39 countries popular among Chinese travelers, including cities such as Tokyo, Seoul, London, Paris, New York and San Francisco.

Hilton conducted comprehensive research to determine preferences and needs of contemporary travelers of Chinese origin throughout the world. The program is backed by Hilton’s extensive field research and more than two decades of hospitality leadership in China. Chinese travelers will find familiar comforts in three key touchpoints of the on-property experience: arrival, guest room and breakfast at Hilton. Initially launched by Hilton Hotels & Resorts, this program is now delivered by select Waldorf Astoria Hotels & Resorts, Conrad Hotels & Resorts and DoubleTree by Hilton properties worldwide.

**Hilton Huanying Elements**

**Arrival Experience**
- Huanying Greeting: a welcome note in Simplified Chinese
- Many properties offer Mandarin interpretation service and fluent team member(s)

**Guest Room Experience**
- Free Wi-Fi*
- Tea kettles
- Chinese tea
- Slippers
- Dedicated Mandarin-speaking television channel

**Breakfast Experience**
- Chinese menu
- Two varieties of congee with condiments
- Fried rice or fried noodles
- Dim sum selection
- Fried dough fritters (crullers)

<table>
<thead>
<tr>
<th>Luxury hotels have additional items:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two bottles of water</td>
</tr>
<tr>
<td>Power adapter</td>
</tr>
<tr>
<td>Dental kit</td>
</tr>
<tr>
<td>Hard boiled eggs</td>
</tr>
<tr>
<td>Chinese tea</td>
</tr>
<tr>
<td>Soy milk</td>
</tr>
<tr>
<td>Service items include:</td>
</tr>
<tr>
<td>Chopsticks</td>
</tr>
<tr>
<td>Chinese spoons</td>
</tr>
<tr>
<td>Soy sauce dishes</td>
</tr>
</tbody>
</table>

*When booking is made directly as a Hilton Honors member.

**Contact**

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PARTICIPATING PROPERTIES (AS OF MARCH 2019):

**AUSTRALASIA**
- Hilton Brisbane
- Hilton Cairns
- Hilton Fiji Beach Resort & Spa
- Hilton Melbourne South Wharf
- Hilton Queenstown Resort & Spa
- Hilton Surfers Paradise
- Hilton Surfers Paradise Residences
- Hilton Sydney
- Parmelia Hilton Perth

**ASIA**
- Conrad Bali
- Conrad Bangkok
- Conrad Bangkok Residences
- Conrad Centennial Singapore
- Conrad Hong Kong
- Conrad Koh Samui
- Conrad Koh Samui Residences
- Conrad Maldives Rangali Island
- Conrad Manila
- Conrad Seoul
- Conrad Tokyo
- DoubleTree by Hilton Hotel Sukhumvit Bangkok
- DoubleTree by Hilton Johor Bahru
- DoubleTree by Hilton Kuala Lumpur
- DoubleTree by Hilton Melbourne - Flinders Street
- DoubleTree by Hilton Naha, Japan
- Hilton Bali
- Hilton Busan
- Hilton Colombo
- Hilton Colombo Residencies
- Hilton Fukuoka Sea Hawk
- Hilton Hua Hin Resort & Spa
- Hilton Grand Seoul
- Hilton Guam Resort and Spa
- Hilton Hanoi Opera
- Hilton Kuala Lumpur
- Hilton Nagoya
- Hilton Niseko Village
- Hilton Odawara Resort & Spa
- Hilton Okinawa Chatan Resort
- Hilton Osaka
- Hilton Pattaya
- Hilton Petaling Jaya
- Hilton Phuket Arcadia Resort & Spa
- Hilton Singapore
- Hilton Sukhumvit Bangkok
- Hilton Tokyo
- Hilton Tokyo Bay
- Hilton Tokyo Narita Airport
- Hilton Tokyo Odaiba
- Millennium Hilton Bangkok
- Millennium Seoul Hilton

**EUROPE**
- Conrad Algarve Palacio Da Quinta
- Conrad Istanbul
- DoubleTree by Hilton Amsterdam Central Station
- DoubleTree by Hilton Cambridge
- DoubleTree by Hilton Hotel Izmir - Alsancak
- DoubleTree by Hilton London - Hyde Park
- DoubleTree by Hilton Manchester Piccadilly
- DoubleTree by Hilton Minsk
- DoubleTree by Hilton Moscow - Marina
- DoubleTree by Hilton Tower of London
- DoubleTree by Hilton Westminster
- DoubleTree by Hilton Hotel London - Docklands Riverside
- DoubleTree by Hilton London - Victoria
- DoubleTree by Hilton London - West End
- Hilton Amsterdam
- Hilton Budapest
- Hilton Cambridge City Center
- Hilton Cologne
- Hilton Dublin
- Hilton Dusseldorf
- Hilton Florence Metropole
- Hilton Frankfurt
- Hilton Helsinki Strand
- Hilton Istanbul Bosphorus
- Hilton Istanbul Bomonti
- Hilton Izmir
- Hilton London Bankside
- Hilton London Kensington
- Hilton London Angel Islington
- Hilton London Heathrow Airport Terminal 5
Hilton London Metropole
Hilton London Paddington
Hilton Milan
Hilton Munich Park
Hilton Molino Stucky Venice
Hilton Olympia
Hilton Paris La Defense
Hilton Rotterdam
Hilton Vienna
Hilton Warsaw Hotel & Convention Centre
London Hilton on Park Lane
Waldorf Astoria Edinburgh
The Waldorf Hilton, London

MIDDLE EAST AND AFRICA
Conrad Cairo
Conrad Dubai
DoubleTree by Hilton Hotel & Residences Dubai - Al Barsha
DoubleTree Ras Al Khaimah Marjan Island
DoubleTree Resort & Spa by Hilton Hotel Seychelles - Allamanda
Hilton Abu Dhabi
Hilton Addis Ababa
Hilton Al Ain
Hilton Capital Grand Abu Dhabi
Hilton Dubai Jumeirah Resort
Hilton Mauritius Resort & Spa
Hilton Sandton
Hilton Seychelles Labriz Resort & Spa
Hilton Seychelles Northolme Resort & Spa
Hilton Sharjah
Hilton Tel Aviv
Waldorf Astoria Dubai Jumeirah

AMERICAS
Capital Hilton
Conrad New York

DoubleTree by Hilton Alana – Waikiki Beach
DoubleTree by Hilton Berkeley Marina
DoubleTree by Hilton Los Angeles Downtown
DoubleTree by Hilton Hotel Los Angeles – Westside
DoubleTree Suites by Hilton New York City - Times Square
DoubleTree by Hilton Orlando – Lake Buena Vista
DoubleTree by Hilton San Francisco Airport
Doubletree by Hilton Toronto Downtown
Grand Wailea, A Waldorf Astoria Resort
Hilton Anaheim
Hilton Checkers Los Angeles
Hilton Chicago
Hilton Chicago O’Hare Airport
Hilton Colon Quito
Hilton Fort Lauderdale Beach Resort
Hilton Hawaiian Village® Waikiki Beach Resort & Spa
Hilton Los Angeles Airport
Hilton Los Angeles/San Gabriel
Hilton Los Angeles/Universal City
Hilton San Diego Bayfront
Hilton San Francisco Airport Bayfront
Hilton San Francisco Financial District
Hilton Santa Clara
Hilton Times Square
Hilton Vancouver Airport
Hilton Vancouver Metrotown
Hilton Waikiki Beach
Hilton Waikoloa Village®
Millennium Hilton New York Downtown
New York Hilton Midtown
The Palmer House®, A Hilton Hotel
Parc 55 San Francisco – a Hilton Hotel
The Towers of the Waldorf Astoria New York
Waldorf Astoria Orlando
Waldorf Astoria New York

For more information:
news.hilton.com/huanying